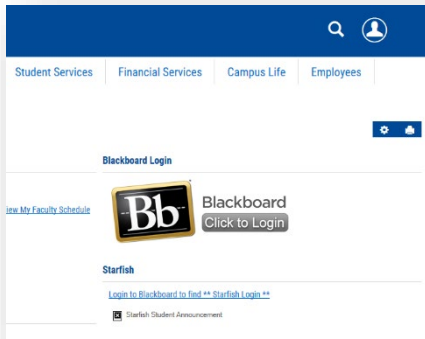# ThinkingStorm, QCC's Online Tutoring
Information for Faculty

ThinkingStorm is an online tutoring tool which is available to QCC students every day. It includes on-demand, appointment-based, and submission-based support.
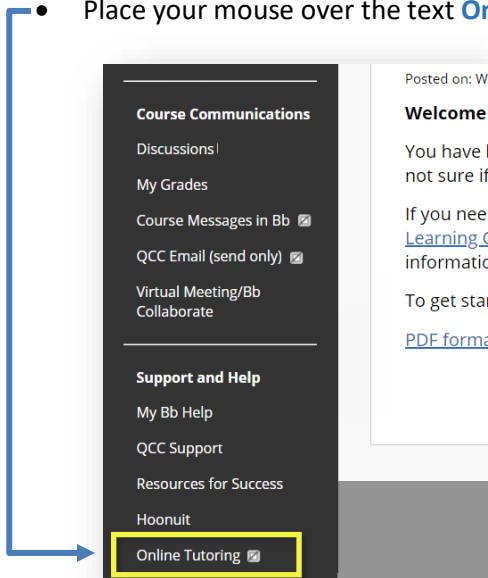In order for students to access and use the tool from within Blackboard, you need to ensure they can view and access the link.

How to Begin:

- Open one of the **QCC recommended browsers**, Google Chrome or Mozilla Firefox
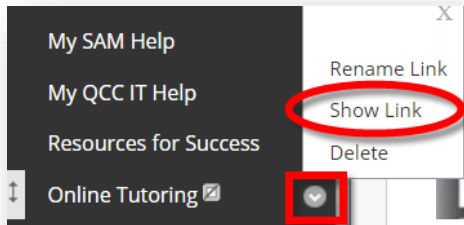- Sign in to **The Q**
- Open **Blackboard**

- Go into a course, and
- Place your mouse over the text **Online Tutoring** in the left side navigation panel
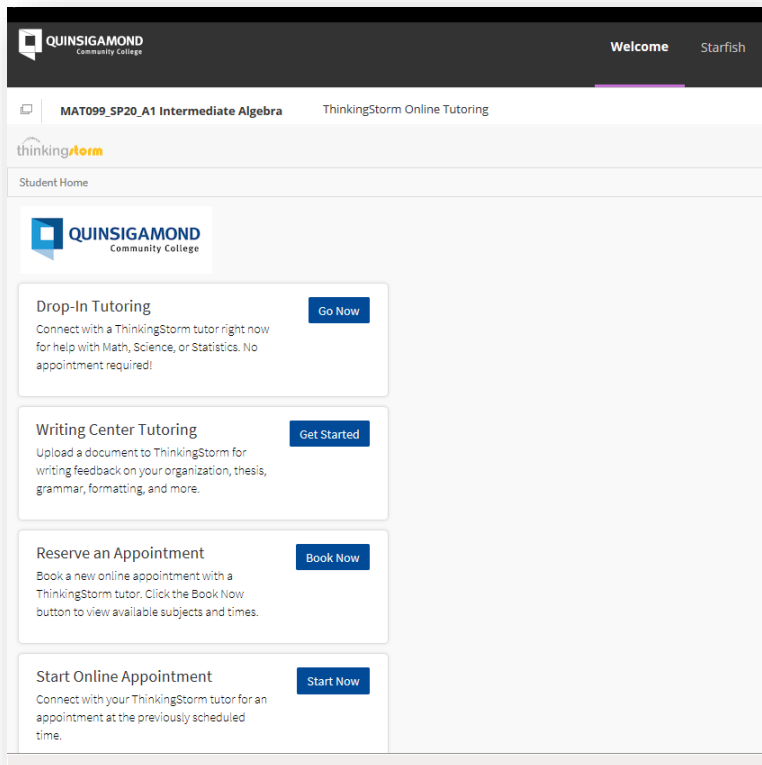
ThinkingStorm: QCC's Online Tutoring (cont.)

- A drop down arrow will appear, click on it and then click on **Show Link. (**If you see **Hide Link,** it is already available to students)

- Students will then have access to **Online Tutoring.** They will be able to follow the directions on-screen to connect with a live tutor, submit a document to the Online Writing Center, or schedule a tutoring appointment. Subjects are selected after clicking the blue boxes next to Drop-in Tutoring and Reserve an Appointment.

ThinkingStorm: QCC's Online Tutoring (cont.)

Note from the Student Preview mode, Online Tutoring will not be available on a student's Blackboard course unless faculty enable it by selecting "Show Link" (see page 1).
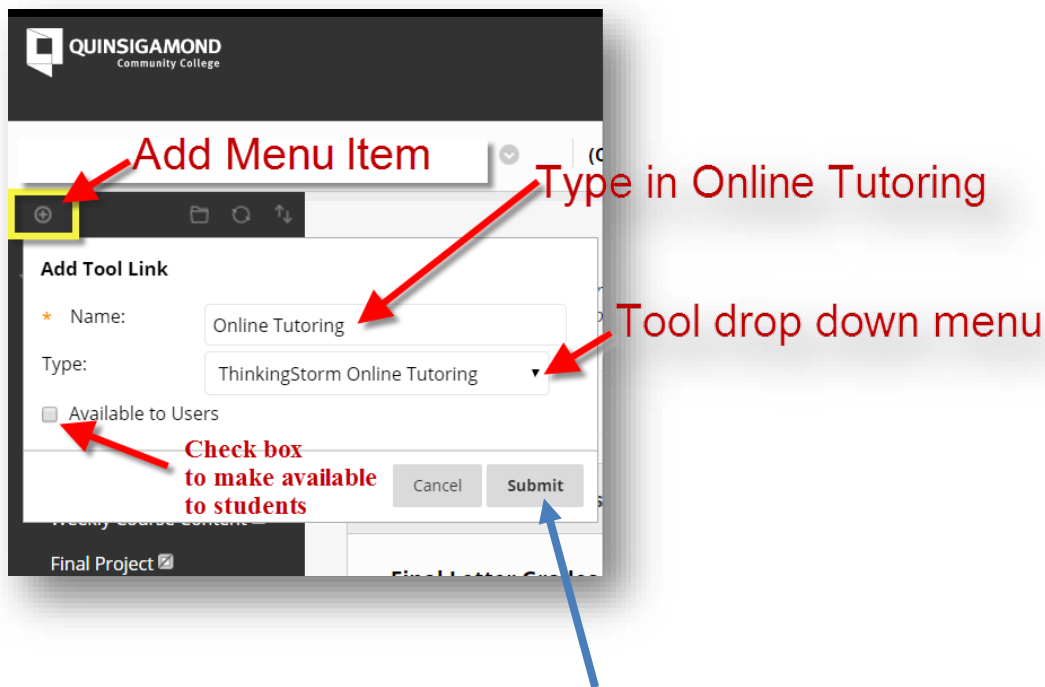
For technical help with Blackboard go to: **https://www.qcc.edu/help**

If you need additional assistance with ThinkingStorm, please contact the ThinkingStorm support team via **care@thinkingstorm.com** or the toll-free number at 877-889-5996.

Troubleshooting

If you do not see the **Online Tutoring** link when you log into your course, you will need to do the following:

- o In the upper left corner, click the **Add Menu Item** icon (shown below)
- o You will see a drop down menu, click on **Tool Link**
- o In the Type drop down menu, select **ThinkingStorm Online Tutoring**
- o Type "Online Tutoring" in the Name text box
- o Click the checkbox **Available to Users** in order for students to view and access this tool

- o When all the above steps are complete, click the **Submit** button in the lower right corner
- o Your students should now be able to view and access the **Online Tutoring** tool
- o You should also delete the old **Smarthinking** link from your course to avoid confusion.