

Student Success Data

Term Enrollment

Fall 2021 Enrollment Report

QCC ENROLLMENT TRENDS (2013-2021)										
FALL	2013**	2014	2015	2016	2017	2018	2019	2020	2021	2020-21
	Post-Scrub Count	Count	Count	Count	Count	Count	Count	Count	Count	Percent Change
Head Count	8,583	8,453	8,064	7,699	7,370	7,265	7,293	6,949	6,917	-0.5%
Credits	78,761	77,355	73,432	70,209	66,927	64,862	63,996	61,421	58,675	-4.5%
FTE	5,251	5,157	4,895	4,681	4,462	4,324	4,266	4,095	3,912	-4.5%

QCC ONLINE EDUCATION TRENDS (2012-2021)										
	2012**	2013 Post-Scrub Count**	2014	2015	2016	2017	2018	2019	2020	2021
Head Count	2,145	1,966	2,067	2,043	2,086	1,961	2,017	2,133	2,391	2,863
Credits	10,983	10,055	10,406	10,350	10,651	10,173	10,069	10,849	11,599	15,092
FTE	732.2	670.3	693.7	690.0	710.1	678.2	671.3	723.3	773.3	1,006.1
Online Credits as Percent of Total	13.1%	12.8%	13.5%	14.2%	15.2%	15.2%	15.6%	17.0%	18.9%	25.7%

*Beginning F10, online numbers are consistent with frozen data used in all enrollment reports.

**2012 and 2013 are not comparable due to changes in reporting methodology. Starting FA13 data were frozen after the final scrub.

Spring 2022 Enrollment Report

QCC SPRING ENROLLMENT TRENDS (2015-2022)									
SPRING	2015	2016	2017	2018	2019*	2020	2021	2022	SP21-22
	Count	Count	Count	Count	Count	Count	Count	Count	Percent Change
Head Count	7,955	7,307	7,144	6,851	6,524	6,668	6,057	5,906	-2.5%
Credits	71,130	65,993	63,195	60,861	57,675	58,433	51,598	48,326	-6.3%
FTE	4,742	4,400	4,213	4,057	3,845	3,896	3,440	3,222	-6.3%
QCC SPRING DISTANCE EDUCATION TRENDS (2015-2022)									
Head Count	2,166	2,060	1,970	2,061	2,047	2,144	2,122	2,636	24.2%
Credits	11,079	10,540	10,202	10,719	10,289	10,927	9,604	14,181	47.7%
FTE	739	703	681	715	685	728	640	945	47.7%
QCC INTERSESSION ENROLLMENT TRENDS (2015-2022)									
Head Count	294	325	292	313	260	321	334	331	-0.9%
Credits	930	1058	948	1,039	843	954	1086	1064	-2.0%
FTE	62	71	63	69	56	64	72.4	70.9	-2.1%

*Process change that resulted in one less scrub and more intensive financial counseling.

Enrollment by Student Type

Student Demographic Profile				
	Fall 2020		Fall 2021	
	Count	Percent	Count	Percent
PART-TIME/FULL-TIME				
Full Time	2426	34.9	2240	32.4
Part Time	4523	65.1	4677	67.6
GENDER				
Females	4358	62.7	4407	63.7
Males	2591	37.3	2510	36.3
RACE/ETHNICITY				
AmInd/AlaskaNat	27	0.4	29	0.4
Asian	345	5.0	378	5.5
Black/AfricanAm	921	13.3	1003	14.5
Hispanic/Latino	1478	21.3	1398	20.2
Two or more races	193	2.8	202	2.9
Non-res alien	25	0.4	28	0.4
Unknown	275	4.0	300	4.3
Other	75	1.1	86	1.2
NatHawaii/PacIsl	8	0.1	8	0.1
White	3602	51.8	3485	50.4
AGE GROUP				
Under 18 years	649	9.3	802	11.6
18-22 years	3071	44.2	2910	42.1
23-29 years	1615	23.2	1494	21.6
30-39 years	1050	15.1	1074	15.5
40-49 years	440	6.3	462	6.7
50-59 years	109	1.6	156	2.3
60 years plus	15	0.2	19	0.3
Average Age	25.02		25.33	
DEGREE/NON DEGREE				
Degree	5925	85.3	5724	82.8
Non Degree	1024	14.7	1193	17.2
ENROLLMENT STATUS				
First time Freshman	1256	18.1	1197	17.3
First time transfer	450	6.5	401	5.8
All Other	5243	74.4	5319	76.9

FALL 2021		
TOP TEN PROGRAMS BY ENROLLMENT		
Major	Headcount	Percent of Total Headcount
Undeclared**	1193	17.2
General Studies*	1138	16.5
Healthcare	963	13.9
Liberal Arts*	708	10.2
Nursing	436	6.3
Bus Adm Career	426	6.2
Bus Adm Trnsfr	288	4.2
Criminal Justice	253	3.7
Engineering	201	2.9
Comp Sys Eng	199	2.9

*Includes options. GS major1 only headcount=685; LA major1 headcount=96

Select Off-Site Enrollment, Fall 2021*			
Site	HC	Credits	FTE
Remote	3749	23,569	1,571.3
Online	2863	15,092	1,006.1
Main	2915	18,678	1,245.2
Hlth Ctr	602	3007	200.5
Assabet	10	0	0.0
Southbridge	127	537	35.8

*Live data as of 10/7/21 via Cognos.

Students are counted twice if enrolled in more than one site or modality. Zero credits at Assabet reflect labs. High school students are included in the other modalities, mostly remote.

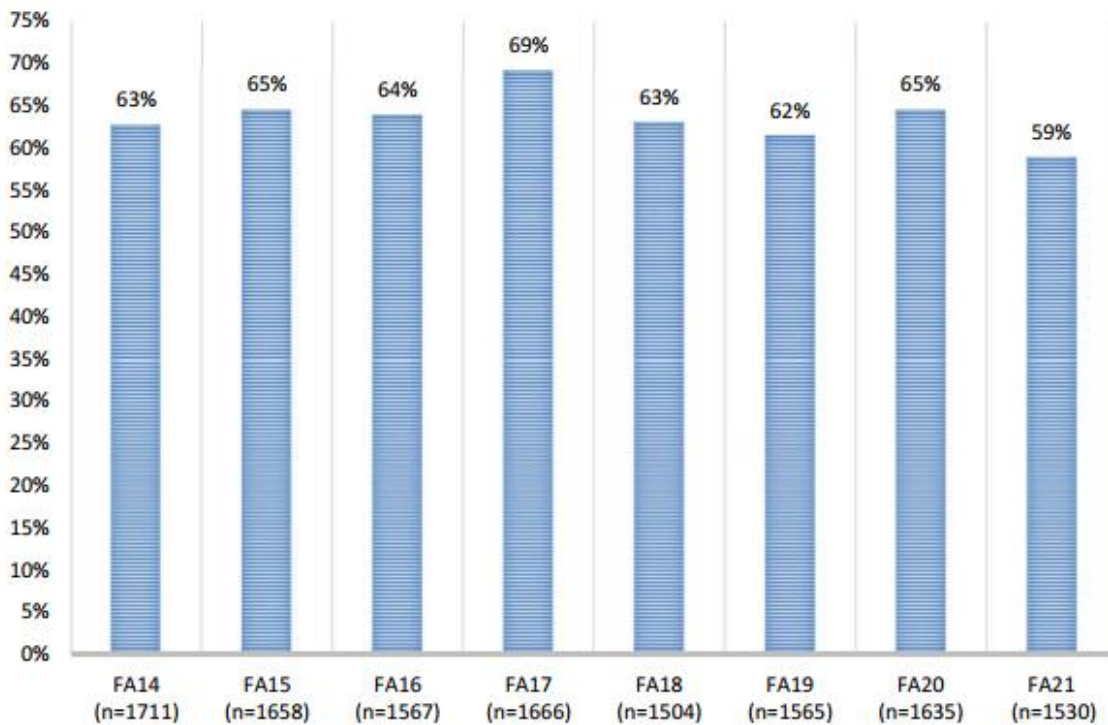
HS Enrollment, Fall 2021*			
	HC	Credits	FTE
Gateway/ACE	70	712	47.5
Early College	753	2,505	167.0

*Gateway=SSGW majors; ACE=Attend College Early, TY majors; Early College=H or W section courses.

**Of the 1193 undeclared students, 753 reflect high school students taking QCC courses(Early College).

Gateway Course Passing Rates

COLLEGE LEVEL FIRST TIME STUDENTS WHO EARN COLLEGE CREDIT IN A "GATEWAY" COURSE THEIR FIRST YEAR AT QCC BY COHORT (%), FA14-FA21



Gateway courses include: ACC 101, BIO 101, CIS 111, ENG 100, ENG 101, ENG 102, HUM 101, MAT 100, MAT 122, MAT 123, PSY 101, SOC 101, SPH 101

Source: QCC institutional data

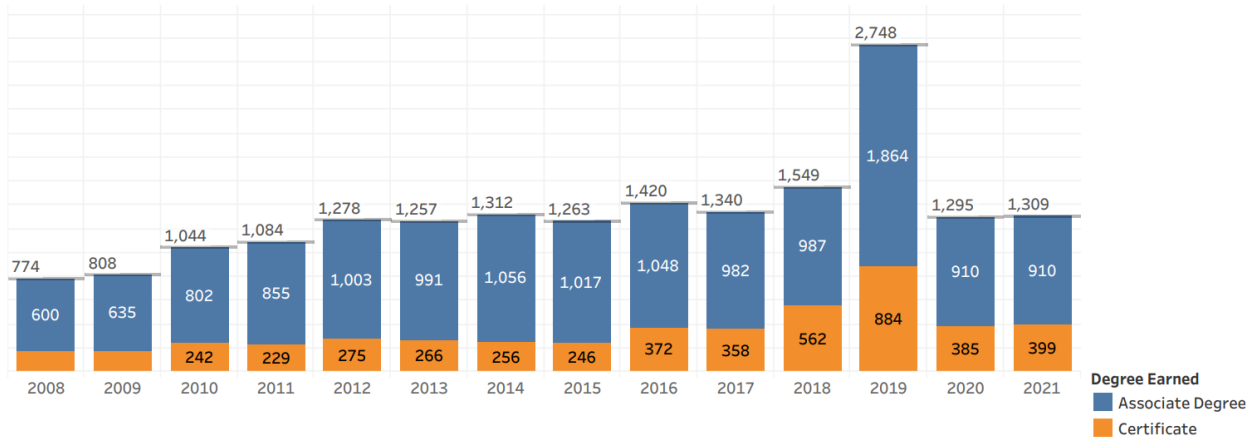
Retention

QCC Fall to Fall Retention/Transfer Rates (grads removed)

		FA16_FA17	FA17_FA18	FA18_FA19	FA19_FA20	FA20_FA21
Business	Not Retained	39%	39%	40%	44%	38%
	Retained	54%	56%	55%	51%	55%
	Transfer	7%	5%	5%	5%	7%
General Studies	Not Retained	37%	35%	35%	40%	39%
	Retained	54%	57%	58%	53%	53%
	Transfer	9%	8%	7%	7%	8%
Health Care	Not Retained	32%	31%	28%	31%	35%
	Retained	63%	65%	69%	67%	58%
	Transfer	5%	4%	3%	2%	6%
Liberal Arts	Not Retained	37%	33%	35%	39%	35%
	Retained	49%	58%	56%	50%	55%
	Transfer	14%	9%	9%	11%	11%
Non Degree	Not Retained	46%	41%	38%	45%	45%
	Retained	29%	31%	30%	23%	20%
	Transfer	25%	28%	32%	32%	34%
Public & Social Services	Not Retained	37%	40%	37%	42%	43%
	Retained	58%	54%	57%	54%	53%
	Transfer	5%	6%	6%	4%	4%
Technology	Not Retained	34%	34%	37%	38%	32%
	Retained	59%	60%	57%	59%	61%
	Transfer	8%	6%	7%	4%	7%

Completion

QCC Graduates: 2008-2021 Associate Degrees & Certificates



State Licensure Examination Passage Rates

	3-Years Prior		2 Years Prior		1 Year Prior	
	(FY 20)		(FY 21)		(FY 22)	
Name of exam	# who took exam	# who passed	# who took exam	# who passed	# who took exam	# who passed
Associate Degree Nursing	115	110	127	114	116	99
Practical Nursing	61	56	57	51	63	46
Paramedic	17	15	16	16	4	4
Dental Hygiene	22	21	16	16	16	16
Dental Assisting	9	8	3	1	9	6
Radiologic Technology	17	15	12	11	11	11
Respiratory Care	5	5	9	9	4	4
Medical Assisting	11	6	6	4	6	3
Occupational Therapy Assi	15	13	5	4	13	13
Surgical Technology	5	4	4	4	4	2

Fall 2021 Student Satisfaction

Please indicate your level of satisfaction with the following services:

	Very dissatisfied		Dissatisfied		Satisfied		Very satisfied		Did not use		Total
Academic Advising	4%	28	4%	31	42%	302	42%	304	7%	53	718
Adult Community Learning Center	2%	12	1%	6	22%	160	15%	108	60%	427	713
Bookstore	3%	19	4%	29	43%	306	36%	259	14%	101	714
Business Office	2%	16	2%	17	42%	299	32%	229	21%	153	714
Center for Workforce Development	2%	11	2%	16	21%	147	14%	100	61%	437	711
Computer Scholarship Fund	2%	16	2%	12	19%	133	19%	135	58%	416	712
Counseling	2%	14	1%	10	21%	149	15%	109	61%	432	714
Dean of Students Office	2%	11	2%	15	20%	140	15%	104	62%	440	710
Financial Aid Office	3%	23	3%	22	33%	234	42%	300	19%	132	711
Food Pantry Services/Home Plate	2%	14	1%	6	14%	101	16%	116	67%	474	711
Help Desk/Tech support	3%	21	3%	18	29%	207	28%	196	38%	269	711
Mentoring Program	2%	16	0%	3	14%	101	13%	91	70%	500	711
Leadership Academy	1%	10	1%	4	14%	101	8%	60	75%	537	712
Online library resources (articles, databases, e-books and research guides)	2%	15	2%	16	34%	241	29%	207	33%	232	711
Online services provided by reference librarians (live chat, research assistance)	2%	11	1%	9	23%	165	21%	146	53%	378	709
Peer Mentor/First Year Experience Program	2%	14	1%	10	17%	119	16%	110	64%	451	704
QCC website, including the Q	3%	21	5%	38	38%	268	50%	355	4%	28	710
Registrar's Office	2%	12	2%	12	39%	274	33%	230	25%	179	707
Student Accessibility Services	2%	11	2%	13	22%	154	24%	170	51%	365	713
Student Clubs/Organizations	2%	12	1%	10	16%	115	13%	94	67%	475	706
Student Emergency Fund	2%	15	1%	9	19%	138	45%	318	32%	230	710
Student Life/Fuller Center	2%	11	1%	9	21%	147	17%	121	59%	418	706
Transfer Services	2%	13	1%	10	18%	126	13%	95	66%	465	709
Tutoring – Math Center	2%	11	1%	10	14%	98	12%	85	71%	503	707
Tutoring- Writing Center	1%	9	2%	11	14%	103	13%	94	69%	494	711
Tutoring – General Academic Areas for subject tutoring	2%	11	2%	11	16%	110	13%	93	68%	483	708
Tutoring – General Academic Areas for Blackboard Learn/technology support	1%	8	1%	4	15%	104	12%	85	72%	510	711
Veteran's Services	1%	6	0%	1	9%	65	7%	48	83%	585	705