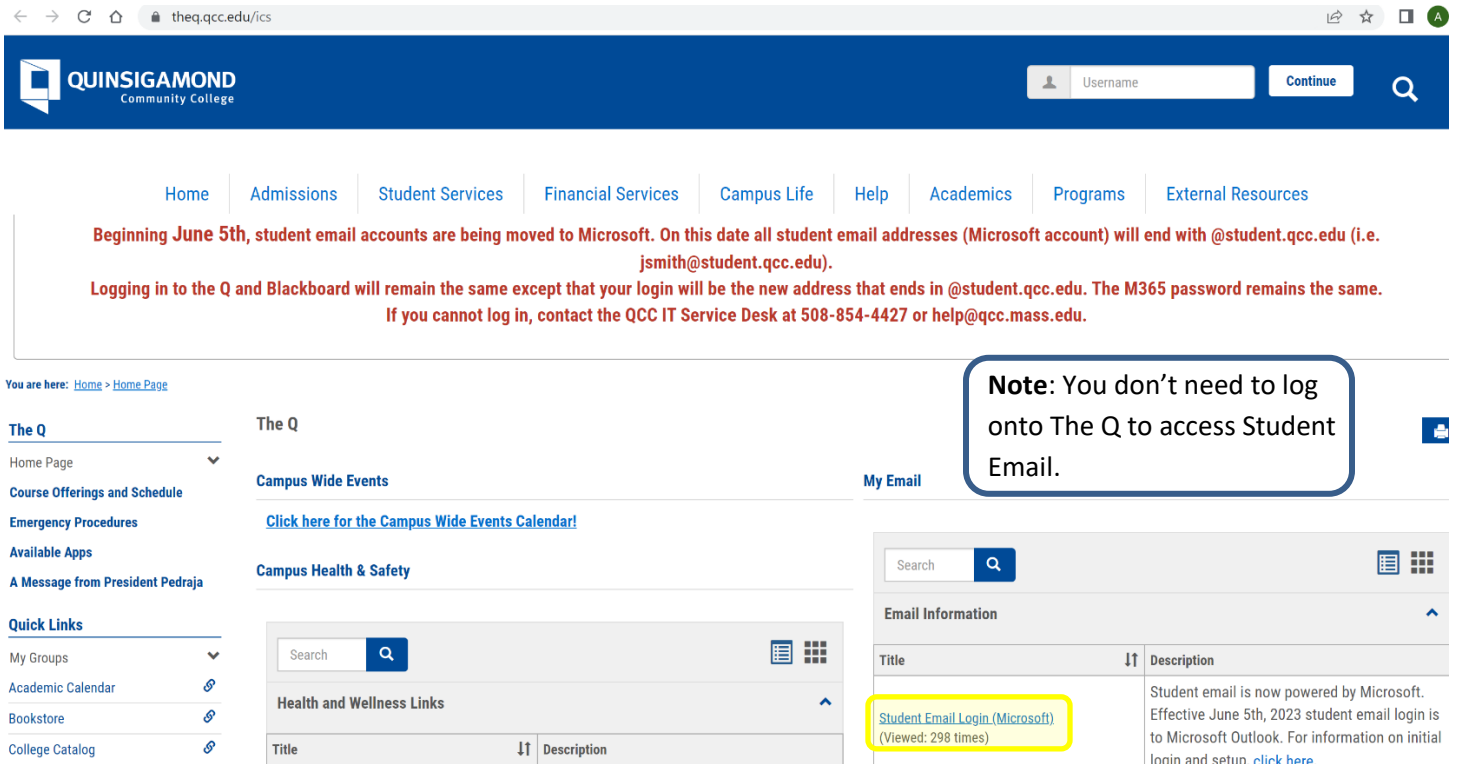


## Student Guide: How to Access Your Student Email

1. Go to The Q at <https://theq.qcc.edu/ics>
2. Click on **Student Email Login (Microsoft)**



theq.qcc.edu/ics

QUINSIGAMOND Community College

Username  Continue

Home Admissions Student Services Financial Services Campus Life Help Academics Programs External Resources

**Beginning June 5th, student email accounts are being moved to Microsoft. On this date all student email addresses (Microsoft account) will end with @student.qcc.edu (i.e. jsmith@student.qcc.edu).**

**Logging in to the Q and Blackboard will remain the same except that your login will be the new address that ends in @student.qcc.edu. The M365 password remains the same. If you cannot log in, contact the QCC IT Service Desk at 508-854-4427 or help@qcc.mass.edu.**

You are here: [Home](#) > [Home Page](#)

**The Q**

Home Page

Course Offerings and Schedule

Emergency Procedures

Available Apps

A Message from President Pedraja

**Quick Links**

My Groups

Academic Calendar

Bookstore

College Catalog

**The Q**

**Campus Wide Events**

[Click here for the Campus Wide Events Calendar!](#)

**Campus Health & Safety**

**My Email**

Search

**Email Information**

Title	Description
<a href="#">Student Email Login (Microsoft)</a> (Viewed: 298 times)	Student email is now powered by Microsoft. Effective June 5th, 2023 student email login is to Microsoft Outlook. For information on initial login and setup, <a href="#">click here</a> .

3. Enter your QCC student Microsoft account **username** and **password**, and then click on **Next** when done.

**Please note:** QCC uses Multifactor Authentication (MFA), so you will be asked to verify that you are the account user before accessing your account.

For further information about MFA, watch this video:

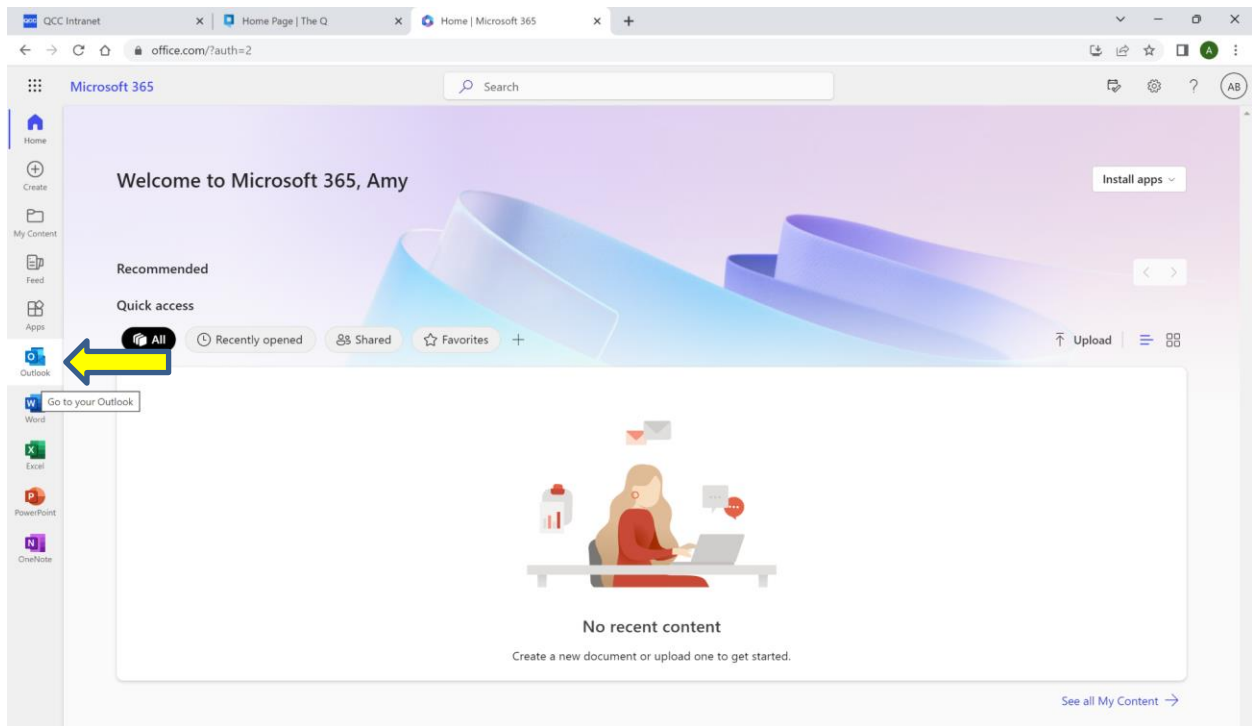
<https://tinyurl.com/3vuk4nha>

**Username:** Your full student email address is your QCC Microsoft account username.

e.g. John Smith – Student Email username is **jsmith@student.qcc.edu**

**Password:** Your default password was sent to your personal email account. If you need help resetting your password, please contact the IT Service Desk by calling 508.854.4427 or emailing [Help@qcc.mass.edu](mailto:Help@qcc.mass.edu)

4. This logs you onto your QCC student Microsoft account. To access your student email, click on the “Outlook” button on the left-side menu.



**We recommend that you test your Student Email access one week prior to classes starting.**

### **Need to find your username?**

1. Log onto *The Q*.
2. Click on the icon in the upper right corner, and then click on **My Profile and Settings** (This is the picture of yourself or a generic person next to the magnifying glass)
3. Click on **Contact Information** and then **Email Addresses**.
4. Click the down arrow to view email addresses.

### **Need to reset your password?**

Contact the IT Service Desk at (508) 854-4427 or email them at [Help@gcc.mass.edu](mailto:Help@gcc.mass.edu).